

The total tickets platform also has its own CRM which we use to keep your records and information safe as well as keep it organised and in one place.

The screenshot displays a CRM dashboard with a dark navigation bar at the top containing menu items: SALES, MARKETING, SUPPORT, ACTIVITIES, COLLABORATION, and ALL. On the right side of the navigation bar, there is a 'CREATE' button, a search field, and a user profile for 'Administrator'. A left sidebar lists 'Recently Viewed' items (Revitalise A..., Tom Allbot, inbox 25 for..., Testing Targ..., Chris Engaged) and 'Favorites' (Chris Patterson). The main dashboard area is titled 'SUITECRM DASHBOARD' and includes an 'ACTIONS' dropdown. It features several widgets: 'MY ACCOUNTS' showing a table with columns for Name, Type, Website, Phone, and Billing Country, with one entry for 'Craig Durham'; 'MY CALENDAR' for the week of December 16-22, 2018, showing a calendar grid for 'Administrator'; 'TAGME CLOUD' with a search bar and the message 'Tags not found, start tagging now!'; 'MY ACTIVITY STREAM' showing a list of recent actions such as 'Administrator created a new contact [Tom name] 5 days ago'; and 'MY INVOICES' at the bottom.

| Name         | Type | Website                     | Phone | Billing Country |
|--------------|------|-----------------------------|-------|-----------------|
| Craig Durham |      | http://www.secureplay.co.uk |       | Ayrshire        |

| Administrator |           |           |            |              |             |           |
|---------------|-----------|-----------|------------|--------------|-------------|-----------|
|               | Sunday 16 | Monday 17 | Tuesday 18 | Wednesday 19 | Thursday 20 | Friday 21 |
| all-day       |           |           |            |              |             |           |
| 8am           |           |           |            |              |             |           |
| 9am           |           |           |            |              |             |           |
| 10am          |           |           |            |              |             |           |
| 11am          |           |           |            |              |             |           |
| 12pm          |           |           |            |              |             |           |
| 1pm           |           |           |            |              |             |           |
| 2pm           |           |           |            |              |             |           |
| 3pm           |           |           |            |              |             |           |
| 4pm           |           |           |            |              |             |           |
| 5pm           |           |           |            |              |             |           |
| 6pm           |           |           |            |              |             |           |

Administrator created a new contact [Tom name] 5 days ago

Administrator created a new contact [Christopher Hodalski] 6 weeks and 3 days ago

Administrator created a new contact [James Fleming] 14 weeks and 6 days ago

Administrator created a new contact [Jay Cramb] 14 weeks and 6 days ago

Administrator created a new contact [Kyle Mutagh] 14 weeks and 6 days ago

Administrator created a new contact [Lisa Smith] 14 weeks and 6 days ago

Administrator created a new contact [Willie Nicol]