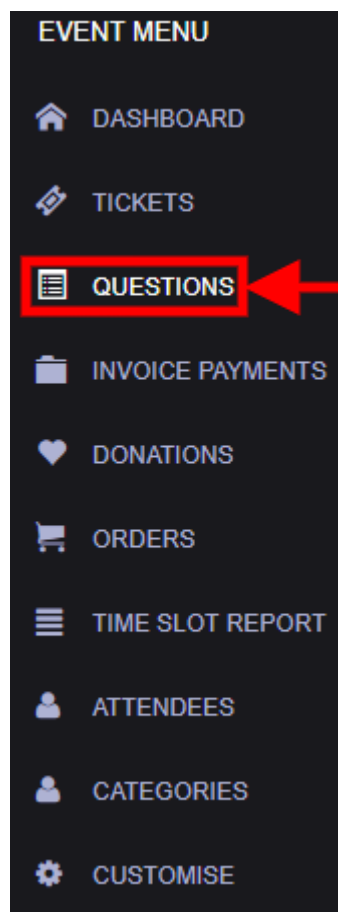


Sometimes you need to ask your customers more questions for certain events. In the Total Tickets platform. You can ask customers questions throughout their checkout process that allows you to gather all the information you need to make the customer happy.

To create questions for your customers. First go to the event menu and click on the questions link. This will take you to the event questions page.



Once you have accessed the event questions page, click on the create questions button which will then open a new window where you can type in any question you like that you want more information on from the customer.

Event Questions

CREATE QUESTIONS

EXPORT

Show 10 entries Search:

QUESTIONS NAME	TYPE	ANSWERS	QUANTITY (** - UNLIMITED)	TOTAL SOLD	IS MANDATORY?	FIELDS	DATE CREATED	TARGETED TICKETS	ACTIONS
Main Course	Menu	Beef Fish Veggie	** ** **	0 3 1	Yes		2018-12-15 09:59:35	All Tickets	EDIT DELETE
Starter	Menu	Soup Prawns Pate	** ** **	0 3 1	No		2018-12-15 09:59:07	All Tickets	EDIT DELETE
Special Needs	Menu				No	Tell us if you have any special requirements	2018-12-19 07:58:57	All Tickets	EDIT DELETE

Showing 1 to 3 of 3 entries

Previous Next

If you are having a dinner event for instance, then it might be good to know how many people are vegetarian or if anyone has any allergies to anything. Once you have created your questions and assigned it to the ticket you want to assign it to. Click the create question button and you are done. It's that easy

